

FOR IMMEDIATE RELEASE

4 October 2016

New service centre for South Australians impacted by crime and abuse

KEY POINTS

- VSS is moving to a new three-level service centre near the Adelaide courts precinct.
- VSS will start providing services from the new premises from Tuesday 18 October 2016.
- The VSS Helpdesk number will remain 1800 VICTIM (1800 842846).

Victim Support Service (VSS) today announced it will relocate its central service centre to 33 Franklin Street, Adelaide from Monday 17 October 2016.

VSS will start providing services from our new premises from Tuesday 18 October 2016.

Chief Executive Julian Roffe said the new VSS service centre will be closer to the courts precinct and will make it easier for people impacted by crime and abuse to access a range of support services in one location.

"This is a significant moment for VSS," Mr Roffe said.

"VSS has been located at Halifax Street for over a decade, but now it's time to move to new premises to accommodate the recent expansion of our services and staff."

The new three-level service centre is comprised of:

- A ground floor service centre complete with five consulting rooms for our counsellors and lawyers to meet with victims;
- A first floor administration centre for our staff and management teams;
- A second floor training centre that can accommodate up to 80 delegates for community education events.

Mr Roffe said VSS intends to continue to improve the accessibility of its services by opening satellite offices in the Northern and Southern suburbs.

"This is an exciting time in the history of VSS."

“Our plan is to enable people impacted by crime and abuse in South Australia to access our services where they want, when they want and how they want.”

Mr Roffe said the VSS Helpdesk number would not change as a result of the move.

“Anyone impacted by crime and abuse can call the VSS Helpdesk on 1800 VICTIM (1800 842846).”

For more information, call the VSS Helpdesk on 1800 VICTIM (1800 842846) or visit www.victimsa.org.

ENDS

VSS MEDIA ENQUIRIES

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ABOUT VSS

Victim Support Service (VSS) is a statewide, not-for-profit organisation that provides practical and therapeutic support to victims and witnesses of crime in South Australia. Our services include:

- information and advocacy
- counselling
- practical assistance
- support for victims of family/domestic abuse.

For more information go to www.victimsa.org.