

Our Vision

An Australia united in a commitment to safer communities through crime prevention, victim awareness and addressing the impact of crime.

Our Mission

To champion and promote our vision, and to work in partnership with our clients, communities and service providers to enhance community resilience, improve the well-being of people affected by crime and promote victims' rights.

Victim Support Service Inc.

Adelaide

11 Halifax Street
Telephone (08) 8231 5626
Country Toll Free 1800 182 368
Fax (08) 8231 5458
Email info@victimsa.org
or visit our website

www.victimsa.org

Murraylands

(08) 8531 3987

Port Augusta

(08) 8641 1115

Port Lincoln

(08) 8683 0111

Port Pirie

(08) 8633 4888

Riverland

(08) 8582 2801

South East

(08) 8723 2968

Whyalla

(08) 8649 2522

VOLUNTEERING OPPORTUNITIES

Volunteers may assist in many ways to ensure that victims of crime receive the services they require.



Supported by
Government of South Australia

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VICTIM
SUPPORT
SERVICE
INCORPORATED

Victim Support Service Inc.

Victim Support Service (VSS) is a community based not-for-profit organisation in South Australia. Qualified staff provide a comprehensive range of services for people who have suffered as a result of a criminal offence. This includes individual crime victims, their families, friends and the wider community.

VSS started as a small support group and has grown into the statewide service delivery and advocacy body it is today.

Client Services

- Information, counselling, advocacy and support
- Information and practical advice about victim's rights and Victims of Crime Compensation
- Support groups
- Court preparation and Court Companion services
- Resource Centre
- Training seminars for professionals
- Presentations to community groups
- Advocacy for reform of the criminal justice system
- Access to networks of supportive agencies

Roles of Volunteers within Victim Support Service

Many volunteers contribute to the work undertaken by the service and new helpers, with a range of skills and life experiences, are always welcome. Work undertaken by volunteers varies across the state and can include the following primary tasks:

Court Preparation and Court Companions

Trained volunteers provide information and support to a victim or prosecution witness in advance of, and/or at the time they are required to appear in court.

They can also accompany family and friends of crime victims who wish to observe the court process.

Court Companions attend criminal hearings with victims in the Magistrates, District and Supreme courts. They can assist crime victims in the Family Court and at Restraining Order Days as well as representing the views of the victims in Youth Justice Family Conferences.

Information and Advice

VSS has a great deal of information and knowledge which volunteers can share with victims of crime. Volunteers may also assist victims who wish to make a written Victim Impact Statement to court concerning the crime.

Public Speakers

Volunteers are trained to provide presentations to community groups and organisations which helps to raise public awareness about the consequences of crime, the needs of victims and the work undertaken by VSS.

Office Administration

Volunteers provide invaluable assistance in many areas including:

- Assisting with the production of our quarterly newsletter
- Helping develop and update our resource folder
- General office and reception duties
- Assisting in updating our website

Resource Centre

Trained librarians and people with an active interest in information technology work on:

- Media clippings
- Archival storage
- Borrowings