

## Volunteering

Many volunteers contribute to the work undertaken by VSS in areas of practical support, information provision and administration.

## Membership

VSS membership is a practical step that enables you to support crime victims and support our actions to improve the rights, services and outcomes for victims in South Australia.

## Bequest

VSS has a bequest program which enables donations to be bequeathed to help with client services.

## Donation

All donations are appreciated and those of \$2 or more are tax deductible.

*If you need an interpreter, please call the [Translating and Interpreting Service \(TIS National\)](#) on 131 450 and ask them to telephone VSS on (08) 8231 5626. Our business hours are 9am to 5pm, Monday to Friday.*



## Victim Support Service Inc.

### Adelaide

11 Halifax Street

Telephone (08) 8231 5626

Country Toll Free 1800 182 368

Fax (08) 8231 5458

Email [info@victimsa.org](mailto:info@victimsa.org)

Website [www.victimsa.org](http://www.victimsa.org)

### Murraylands

(08) 8531 3987

### Port Augusta

(08) 8641 1115

### Port Lincoln

(08) 8683 0111

### Port Pirie

(08) 8633 4888

### Riverland

(08) 8582 2801

### South East

(08) 8723 2968

### Whyalla

(08) 8645 5911



Supported by  
Government of South Australia

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# Support Services for Victims of Crime



Victim Support Service...  
providing services statewide.

## Victim Support Service Inc.

Victim Support Service (VSS) is a statewide, community based not-for-profit organisation in South Australia. Qualified staff and trained volunteers provide a comprehensive range of services for adults and older adolescents who have experienced crime. This includes individual crime victims, their families, friends and the wider community.

### Vision

An Australia united in a commitment to safer communities through crime prevention, victim awareness and addressing the impact of crime.

### Mission

To champion and promote our vision, and to work in partnership with our clients, communities and service providers to enhance community resilience, improve the well-being of people affected by crime and promote victims' rights.

### Service Excellence

VSS has successfully achieved accreditation at Certificate Level of the Service Excellence Program.



## Our Services Include:

### Information

- Victims' rights
- Victims of Crime Compensation
- Support services
- The impact of crime
- Being a witness in court
- 'Fact sheets' to assist with reactions to trauma and coping strategies
- Resource Centre and free Borrowers' Club

### Support

- Enquiry Line
- Court Companion and court preparation service
- Therapeutic and support groups
- Assistance with preparation of Victim Impact Statements

### Counselling

- Professional counselling to address impact of crime
- Services for those affected by homicide

*After hours appointments in Adelaide may be available by arrangement.*

### Advocacy

- On behalf of crime victims
- For reforms to the criminal justice system
- Representation and participation on a broad range of South Australian and national networks

### Consultancy and Training

- Consultancy services for employers and service providers
- Seminars on the criminal justice system
- A broad range of training programs

### Community Safety and Crime Prevention

- Information about the risks of crime and methods to improve safety
- Victim Awareness Programs with offenders

### Community Education and Development

- Presentations to community groups
- Quarterly *Victims' Voice* newsletter
- Monthly *Crime Victim e-news*

*Services are confidential and free of charge.*