

Useful Contact Numbers

Victim Support Service

(see details to right)

Victim Contact Officers (VCOs) at Major Crime Investigation Branch

Phone 8172 5439 or 8172 5344 or your
police Local Service Area listed in the
White Pages phone book

Coroner's Office Social Workers

Phone 8204 0600

Office of the Director of Public Prosecution (DPP) & Witness Assistance Service (WAS)

Phone 8207 1529 or
1800 505 404 (toll free)

Homicide Victims Support Group

Phone 8301 4200 or
0449 144 935 (after hours)

Compensation for Victims of Crime

Phone 8207 1720 (Manager of Victims of
Crime/Debt Recovery Section)

Crisis Care

Phone 131 611

Lifeline

Phone 131 114

Victim Support Service Inc.

Adelaide

11 Halifax Street

Telephone (08) 8231 5626

Country Toll Free 1800 182 368

Fax (08) 8231 5458

Email info@victimsa.org

Website www.victimsa.org

Murraylands

(08) 8531 3987

Port Augusta

(08) 8641 1115

Port Lincoln

(08) 8683 0111

Port Pirie

(08) 8633 4888

Riverland

(08) 8582 2801

South East

(08) 8723 2968

Whyalla

(08) 8645 5911



Supported by
Government of South Australia

July 2011

Support for Those Affected by Homicide



Professional
counselling, support and advocacy.

Victim Support Service...
providing services statewide.

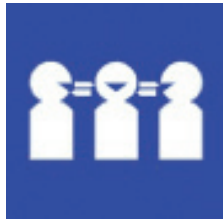
Victim Support Service Inc.

Victim Support Service (VSS) is a community based not-for-profit organisation in South Australia. Qualified staff provide a comprehensive range of services for people who have suffered as a result of a criminal offence. This includes individual crime victims, their families, friends and the wider community.

Interpreters

If you need an interpreter, please call the [Translating and Interpreting Service \(TIS National\)](#) on 131 450 and ask them to telephone VSS on (08) 8231 5626.

Our business hours are 9am to 5pm, Monday to Friday. Interpreters can be arranged for ongoing support.



Services for individuals and families are confidential and free of charge.

Our Services Include:

Information

- Victims' rights
- Victims of Crime Compensation
- Support services
- The impact of crime
- Being a witness in court
- 'Fact sheets' to assist with reactions to trauma and coping strategies
- Resource Centre and free Borrowers' Club

Support

- Enquiry Line
- Court Companion and court preparation service
- Therapeutic and support groups
- Assistance with preparation of Victim Impact Statements

Counselling

- Professional counselling to address impact of crime
- Services for those affected by homicide

Advocacy

- On behalf of crime victims
- For reforms to the criminal justice system
- Representation and participation on a broad range of South Australian and national networks

Consultancy and Training

- Consultancy services for employers and service providers
- Seminars on the criminal justice system
- A broad range of training programs

Community Safety and Crime Prevention

- Information about the risks of crime and methods to improve safety
- Victim Awareness Programs with offenders

Community Education and Development

- Presentations to community groups
- Monthly *Crime Victim e-news*
- Quarterly *Victims' Voice* newsletter